

Hosanna College of Education

Students Service Directorate



2026 / 2018 E.C

Overview

The **Student Service Directorate of Hossana Education College** is one of the key administrative units established to support students' academic, social, and personal development. The directorate plays a vital role in creating a conducive learning environment that enables students to achieve their educational goals and become competent professionals who contribute to national development.

Hossana Education College is guided by its **vision of producing competent, ethical, and innovative professionals in education and related fields who can contribute to the development of the region/nation**. In line with this vision, the Student Service Directorate works to ensure that students receive the necessary support services that enhance their academic success and overall well-being.

Higher education institutions are expected not only to provide academic instruction but also to create an environment that supports students' holistic development. Recognizing this responsibility, the Student Service Directorate coordinates a wide range of support programs and services aimed at enhancing students' well-being, discipline, leadership, and academic success.

The directorate works in alignment with the college's **vision, mission, goals, and strategic objectives** to ensure that students develop the professional competencies, ethical standards, and social responsibility expected of graduates from the institution.

Background of Students Service Directorate at Hossana Education College

Hossana Education College is one of the teacher education institutions in Ethiopia dedicated to preparing competent educators and professionals in different fields of study. The college contributes to national development by producing skilled graduates who can serve society with knowledge, ethical conduct, and professional competence.

The Students Service Directorate organizes various activities and services for students. It monitors and controls the quality of student services such as pocket money for food services, administration and use of dormitories, recreation and sports services, health services, student guidance and counselling, and student discipline.

The Office of the Students Service Directorate provides **24-hour services**. The directorate has employees including one Coordinator of Student Services, proctors and a secretary. At a feature, it plans to include a messenger, a driver, additional proctors, three nurses/health officers, a student cafeteria service coordinator/workers and sanitarians.

Currently, the college has **twenty dormitory blocks**. Each block contains four or five dormitories. Altogether, the blocks have a **total capacity of 992 male and female students**.

The institution focuses on:

- Quality teachers education and training
- Professional development of students
- Community engagement
- Research and innovation in education
- Promotion of ethical and responsible citizenship

The **Student Service Directorate** plays a central role in ensuring that the academic mission of the college is supported by effective student welfare and development programs.

Vision of the College

The vision of **Hossana Education College** is:

Hosanna College of Education aspires to be a centre of excellence in **teacher education and professional training by producing competent, ethical, innovative, and socially responsible graduates** in the Region /Country/ Africa.

The Student Service Directorate contributes to this vision by providing services that support students academically, socially, and personally.

Mission of the Student Service Directorate

The mission of the Student Service Directorate is:

- Hosanna College of Education is committed to excellence in **Teaching, Research and Community** service for the benefit of the citizens of Central Ethiopia Regional state and Ethiopia;

- it is dedicated to the discovery, development, communication and application of knowledge in a wide range of academic and professional fields;
- it provides the highest quality Pre-primary certificate, Pre-primary and Primary school diploma, and undergraduate programs gearing towards developing new understandings through research and creativity
- it prepares students to assume roles in leadership, responsibility and service to regional society and country at large.
- to provide **comprehensive student-centered services** that enhance academic success and personal development.
- to promote **student welfare, equality, and discipline** within the college community.
- to create a **supportive and inclusive campus environment** that enables students to achieve their educational goals.

Goals of the Student Service Directorate

The major goals of the directorate include:

1. Enhancing Student Welfare

Ensuring students have access to essential services that support their academic and social life.

2. Promoting Academic Success

providing guidance and support that help students succeed in their studies.

3. Developing Responsible Citizens

Encouraging leadership, ethical conduct, and community engagement among students.

4. Maintaining Campus Discipline and Harmony

Promoting respect, cooperation, and adherence to college rules and regulations.

5. Supporting Student Participation

Encouraging active involvement in clubs, associations, and extracurricular activities.

Objectives of the Student Service Directorate

To achieve its goals, the directorate focuses on the following objectives:

- Providing **guidance and counselling services** for students facing academic, social, or personal challenges.
- Organizing **orientation programs** for newly admitted students.
- Facilitating **student participation in clubs, associations, and leadership activities**.
- Ensuring **fair handling of student grievances and disciplinary matters**.
- Supporting **health and wellness programs** for students.
- Promoting **gender equality and inclusion** within the college community.
- Providing assistance to **students with financial or social difficulties**.
- Strengthening communication between students and college administration.

Major Services Provided by the Directorate

The Student Service Directorate provides a variety of services designed to support students' academic success and well-being.

1 Student Counselling and Guidance Services

The directorate offers professional counselling services to help students deal with:

- Academic stress
- Personal and psychological challenges
- Social adjustment problems
- Career planning and development

Counselling services help students build confidence, improve decision-making skills, and maintain mental well-being.

2 Student Orientation Programs

The directorate organizes orientation programs for new students at the beginning of each academic year. These programs aim to:

- Introduce students to college rules and regulations
- Familiarize students with academic programs and facilities
- Provide information about student services
- Help students adapt to college life

3 Student Clubs and Extracurricular Activities

Student clubs play a crucial role in promoting leadership and teamwork. The directorate supports various student clubs such as:

- Academic clubs
- Environmental clubs
- Sports clubs
- Community service clubs

These activities enhance students' personal development and strengthen campus life.

4 Student Welfare Services

The directorate works with other college units to ensure that students receive adequate welfare services including:

- Cafeteria services
- Accommodation support
- Health services
- Recreational facilities

These services contribute to a comfortable and supportive learning environment.

5 Student Discipline and Grievance Handling

Maintaining discipline and fairness is an important responsibility of the Student Service Directorate. The directorate:

- Ensures adherence to college rules and regulations
- Addresses student complaints and grievances
- Promotes conflict resolution and peaceful coexistence
- Lead students disciplinary committee

6 Career Guidance and Skill Development

The directorate organizes training and awareness programs that prepare students for employment and professional life. These activities include:

- Career guidance seminars
- Skill development workshops
- Leadership training
- Community engagement programs

Contribution of the Directorate to Student Development

The Student Service Directorate plays a critical role in shaping students into competent professionals and responsible citizens. Through its programs and services, the directorate contributes to:

- Improved student academic performance
- Enhanced leadership and social skills
- Stronger student participation in college activities
- Better mental and physical well-being of students
- Development of ethical and disciplined graduates

The **Student Service Directorate provides also additional services**, including:

- **Health and wellness services** to promote students' physical and mental well-being.
- **Support for student clubs and associations** to encourage leadership, teamwork, and creativity.
- **Career guidance and skill development activities** that prepare students for future employment.
- **Student discipline and grievance handling mechanisms** to maintain a respectful and productive campus environment.
- **Special support services** for students with financial or social difficulties.

Through these services, the Student Service Directorate contributes significantly to the realization of the college's mission and vision. By supporting students holistically, the

directorate helps develop responsible, knowledgeable, and skilled graduates who are prepared to serve their communities and the nation.

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